



Around York Water



This October, our Maintenance and Grounds team, with support from Distribution, successfully completed the annual cleaning of the underground reclaim basin. The process involves lowering hoses, lights, and personnel into the basin to remove solids that accumulate during treatment.

This year presented an extra challenge: the reclaim pump tower was clogged with heavier filter material and required vacuuming. Thanks to assistance from EcoTech and the hard work of our crew, the job was completed safely and efficiently.

This is one of the most demanding and labor-intensive tasks we perform, and we sincerely appreciate everyone's effort and dedication in making it happen.

ERP Update

ERP Project Update: Preparing for the Next Phase

We're wrapping up our **Pause and Reset** period—finalizing design decisions, confirming data migration plans, and validating system integrations. Beginning in November, we'll transition into the **Build and Test** phase, where we'll start seeing our new systems take shape.

Team Raptor will be cramming for its first big test, **Verify Solution 1**, which will run **December 8–19**. During this milestone, York Water will demonstrate all of the business processes we've built in the system so far.

Stay tuned for **Lunch & Learn Sneak Previews** with Luke, where you'll get a first look at the new system in action!

And finally, a special shout-out to everyone who embraced their new office "pets" when a few raptors came home to roost! 🦖



Congratulations to Cameron and Marie Strosser on the birth of their baby girl, Macie, who was born October 10th!



We were proud to support and sponsor the Appell Center for the Performing Arts' community celebration in September. The Appell Center is celebrating 100 years of the Strand Theatre.



The M&G team recently worked together to rebuild the debris wall in the creek at Brillhart Pumping Station.



Interested in running or walking the Turkey Trot this Thanksgiving? Join the "Trotting on that Good York Water team"!



York Water was thrilled to assist the Boy Scouts of America in providing water and fill stations for their annual event in Gettysburg in September. A Civil War-themed camporee took place for scouts at the Schroeder Farm.





Our second annual Octoberfest to raise funds for our United Way campaign was a success! This was just one of the initiatives York Water took part in to raise money. Overall, the York Water team raised over \$21,000 to help those in need in our community. THANK YOU!



We recently installed Safety Bridges at our York Haven wastewater treatment plant. These were installed to improve the safety of the facility due to the old rusty grating that was across the plant when we acquired it. We had two “near miss” incidents at that facility due to the old grating. We hope these new bridges make this facility safer and more accessible for our technicians.



The 2025 Operations Summit was a great day of team building and knowledge sharing. Topics included security upgrades, water taste and odor, construction project planning, water main installation, leak location, ERP processes, wastewater mapping, and lift station maintenance. Thank you to all of the presenters for sharing your knowledge with the team! We are already looking forward to next year’s Summit.



November Birthdays

11/4 Mike Spilman (Retiree)

11/6 Mel Breeswine (Retiree)

11/11 Scott Eby (Retiree)

11/12 Brett Steers

11/14 Melba Aldridge (Retiree)

11/14 Kathy Yost (Retiree)

11/15 Kent Croman (Retiree)

11/16 Hugh Myers (Retiree)

11/16 Dakota Cleary

11/18 Nancy Santiago

11/18 Steven Long

11/20 Kelly Messersmith

11/22 Paul Bonney (Director)

11/22 Jordan Frey

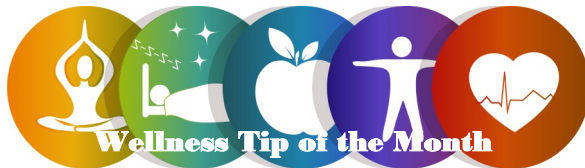
11/23 Tom Bailey (Retiree)

11/24 Charles Dowell (Retiree)

11/24 Dale Gruver



November 27th & 28th
Company Closed



Checklist:
Am I a caregiver?

- ☐ I am caring for a person who needs help with looking after themselves.
- ☐ I help this person with their daily activities, like showering, feeding, or dressing.
- ☐ I hold myself responsible for this person's well-being and safety.
- ☐ The person I am caring for has a physical/mental health condition or a disability.
- ☐ I help this person to make medical appointments and bring them to the doctor's.

1. Seek support from other caregivers. You are not alone!
2. Take care of your own health so that you can be strong enough to take care of your loved one.
3. Accept offers of help and suggest specific things people can do to help you.
4. Learn how to communicate effectively with doctors.
5. Caregiving is hard work so take respite breaks often.
6. Watch out for signs of depression and don't delay getting professional help when you need it.
7. Be open to new technologies that can help you care for your loved one.
8. Organize medical information so it's up to date and easy to find.
9. Make sure legal documents are in order.
10. Give yourself credit for doing the best you can in one of the toughest jobs there is!

CAREGIVER ACTION NETWORK CAN
CaregiverAction.org