

individuals contacted on behalf of the Company, including customers and employees.

9. Be available for after-hours emergency calls as assigned.

QUALIFICATION REQUIREMENTS:

EDUCATION and/or EXPERIENCE:

- Associate's degree (A.A.) or equivalent from two-year college or technical school
- Minimum of one year experience or co-operative education assignment; or equivalent combination of education and experience.

CERTIFICATES, LICENSES, REGISTRATIONS:

- Possess a valid PA driver's license.
- Ability to obtain the Class E Water Operator's License within one year of service.

OTHER SKILLS AND ABILITIES:

- Ability to interpret documents such as safety rules, drawings, specifications, operating and maintenance instructions, procedure manuals, general business communications and government regulations.
- Strong communication skills, both written and verbal.
- Strong customer service skills when dealing with contractors and the general public as needed.
- Ability to calculate figures and amounts.
- Strong critical thinking and problem-solving skills.
- Proficient use of standard office equipment.
- Proficient use of Microsoft Office Suite.

PHYSICAL DEMANDS:

- The employee must be able to work under stress and work additional hours to meet deadlines and/or meet the requirements of the position during emergency situations,
- Ability to sit, stand, stoop, kneel, crouch, climb, walk, and bend.
- Ability to see, talk, hear, and actively listen.
- Ability to reach with arms and hands.
- Dexterity of fingers and hands to use tools and equipment.
- Ability to regularly lift up to 50 pounds.
- Ability to drive a company vehicle to and from company facilities.
- Ability to ascend and descend stairs.
- Specific vision abilities required by this job include close vision, depth perception, and the ability to adjust focus.
- Prolonged periods seated at a desk working on a computer.
- At times, the position requires working at heights (with required fall protection if necessary)
- Ability to wear personal protective equipment (PPE) including gloves, hard hats,

safety glasses, and other PPE as required.

WORK ENVIRONMENT:

- While performing the duties of this job, the employee frequently works in outside weather conditions.
- While performing the duties of this job, the employee is regularly exposed to risk of electrical shock.
- The employee occasionally works near moving mechanical parts and heavy equipment.
- The noise level in the work environment is usually moderate to loud and varies between worksites.

THIS IS A SAFETY-SENSITIVE POSITION AND WOULD REQUIRE COMPLIANCE WITH ALL APPLICABLE SAFETY GUIDELINES AND REGULATIONS.

