

AUGUST 2026

ISSUE NO. 354



2026 YORK WATER PICNIC

On August 28th, employees, retirees, and their families got together at the Employee Center for the annual picnic. BBQ, Perrydell, a bounce house, face painting, a cornhole tournament, and a dunk tank kept everyone busy.

Colton Wildasin, Devon Heffley, Andy Scott, Zach Zimmerman, Joe Skehan, and JT Hand volunteered to spend some time in the dunk tank. For \$1 per ball, you could take a chance at dunking JT. The money raised will be going to the Children's Home of York. JT graciously matched the donations, making a grand total of \$772!

Evan Sterner and his son Bennett were the winners of the cornhole tournament and took home the grand prize.

Thank you to everyone who attended the picnic, and a special thank you to the York Water Employee Engagement Committee for planning this event!



Have a suggestion? Reach out to Molly Houck at mollyh@yorkwater.com

TEAM RAPTOR ERP UPDATE

✓ Beyond Testing the System

The focus is no longer just on testing screens and transactions. Teams are now walking through complete business processes from start to finish so we can confirm our people, processes, and technology are ready for Day One. Operational readiness workshops and scenario testing will continue throughout the fall.

🎯 What's Next?

- Employee training
- Operational Readiness Workshops in mid-September
- Data migration and validation activities
- End-to-end business scenario testing
- Final go-live readiness reviews

The project remains on track toward the planned October 31st go-live weekend.

👏 Thank You, Team York Water

Earlier this month, more than 80 employees and project partners participated in a Project Refresh & Go-Live Kickoff session to learn what comes next and how their work contributes to a successful launch. While many of the activities happen behind the scenes, the progress being made every day is helping build the foundation for York Water's future. Thank you to everyone contributing their time, knowledge, and teamwork. 🦖

🦖 DID YOU KNOW?

The ERP project currently includes 558 use cases representing how work gets done across York Water, with teams continuing to validate processes, data, and readiness in preparation for go-live.

Welcome to the team!



We have recently welcomed six new employees to the team. From left to right:

- Tobias Kwasnjuk- Distribution Technician
- Josie Howells- Filter Plant Technician
- Shwetha Raj- Customer Service Representative
- Derek Peters- Field Customer Service Representative
- Abby Good- Engineering Technician
- Diana Papale- Director of Financial Planning & Analysis



Lil Reynolds has rescued a few creatures at some of our wastewater plants over the summer months. You never know what you might encounter out there!

KAMSTRUP METER INSTALLS

Corey Koller reaches deep into a customer's meter pit to replace an aging mechanical meter with one of the Company's more reliable ultrasonic Kamstrup meters. York Water is investing significant capital and human resources to wholesale replace its entire residential metering platform over the next eight to ten years. The new metering platform will integrate with the new ERP platform to provide a more robust customer interface and experience. But, even with all this technology, it still takes a dedicated team to install the new meters and be the face of our Company with customers. Thanks, Corey, Jonathan, Jacob, and Alex for digging deep for our customers.



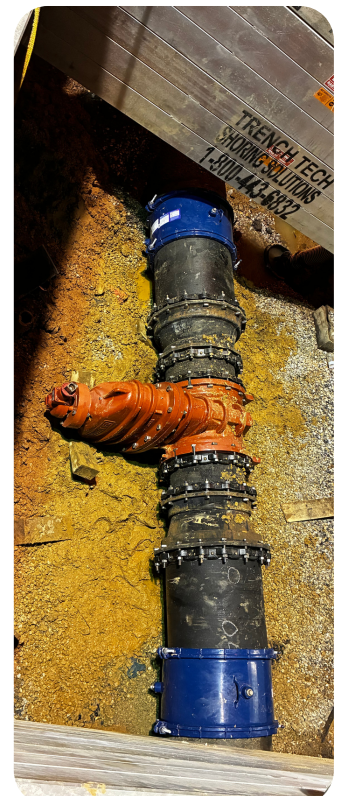
HOMESERVE TEAM

We recently hosted team members of HomeServe, who York Water has partnered with to offer service line protection plan options to our customers. We are excited about this partnership and the support they will provide.



EAST KING STREET VALVE REPLACEMENT

Distribution and York Excavating crews replaced a broken 16" valve on a 24" main along East King Street and installed a new 20" valve. This project was especially significant because the Company does not typically work with mains of this size, making it a unique and challenging project for the crews.



September Birthdays & Holidays

1	2	3	4	5	6	7 JT Hand Doug Crawshaw LABOR DAY
8 Barb Flaharty (R) Steve Metzler (R)	9 Craig Danley (R)	10	11 	12 Jim Cawley (DE)	13	14
15 Ted Altland (R)	16 Nathaniel Pauley	17	18 Jack Longstreet (R) Alli Reeser	19	20	21
22 Jody Keller (D) 	23 Abby Good	24 Janice Copas (R)	25 Tobias Kwasnjuk	26	27 Alex Chiaruttini Alex Vargas	28 Andy Haliwell
29 Matt Poff Chuck Patton Brian Sciubba	30					

R= Retiree

D= Director

DE= Director Emeritus

One Last Splash...let's take a look back at what was happening in August of 2017.



At this time in 2017, Redman Pumping Station construction was well underway. The intake was installed, the pumps and piping were in place, the steel framing was erected, and the walls were being installed. Water was successfully pumped from Lake Redman to the Grantley Road Filter Plant for the first time ever on October 18, 2017 at 11 AM, adding solid redundancy for Brillhart Pumping Station.